

Suite #: _____

Company Name: _____

Your Name: _____

In an effort to provide you with the best quality food, service and overall experience at Fifth Third field we are conducting a survey of our suite holders. We highly value your opinion and would sincerely appreciate you taking the time to complete this short questionnaire. We look forward to your comments and thank you in advance for your time.

Please respond to the following statements on a scale of 1 – 10.

With 10 being completely agree, and 1 being completely disagree, how much do you agree or disagree with the following statements. Please use the space below each statement to make any additional comments.

- My suite attendants have been attentive and available when needed.
1 2 3 4 5 6 7 8 9 10

- Our food pre-order was filled accurately and on time.
1 2 3 4 5 6 7 8 9 10

- I have received poor service from my attendant.
1 2 3 4 5 6 7 8 9 10

- Our suite attendant greeted us and introduced him/herself upon arrival.
1 2 3 4 5 6 7 8 9 10

- The menu has a good variety of appealing options for my guests.
1 2 3 4 5 6 7 8 9 10

- The suite attendants are knowledgeable about the products they serve.
1 2 3 4 5 6 7 8 9 10
-

- The Mud Hens suites provide a fun and exciting atmosphere.
1 2 3 4 5 6 7 8 9 10
-

- I have had to go in search of my attendant.
1 2 3 4 5 6 7 8 9 10
-

- The food served was always fresh, presented well and served at the appropriate temperature.
1 2 3 4 5 6 7 8 9 10
-

- I have received great service from my attendant.
1 2 3 4 5 6 7 8 9 10
-

- Our refreshments were available for the appropriate amount of time.
1 2 3 4 5 6 7 8 9 10
-

- Orders placed during the game were delivered promptly.
1 2 3 4 5 6 7 8 9 10
-